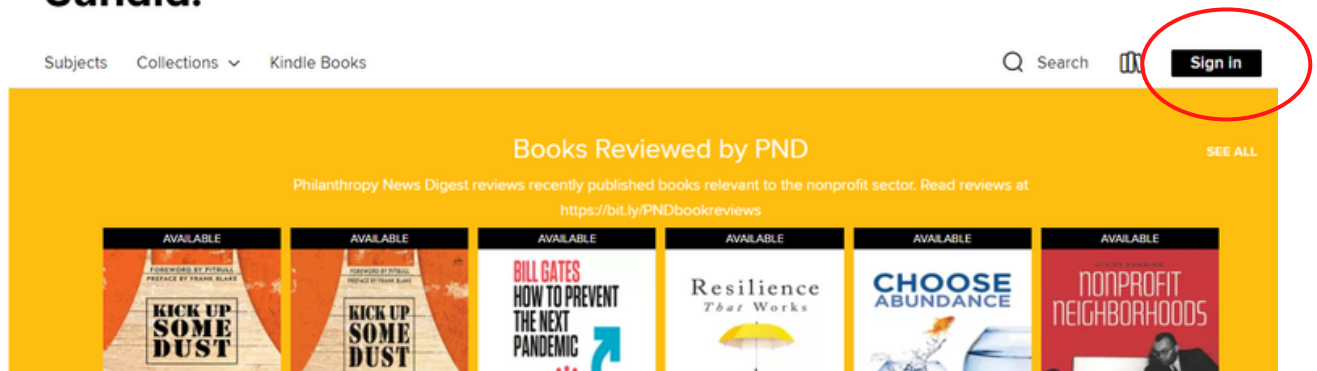


# Setting up a patron account on Candid.'s Overdrive

Candid. is an information service that specializes in nonprofits. They have an online library with eBooks and eAudiobooks about nonprofits, grant writing, and other topics that our patrons can check out for free. Unlike with other resources on the Hampton Public Library's website, users will first need to make a User ID on Candid.'s Overdrive page in order to check out items. Note that a valid email is **required** to use this service.

Making an account is free and easy to do. On [candid.overdrive.com](https://candid.overdrive.com) click the sign in button in the top righthand corner.

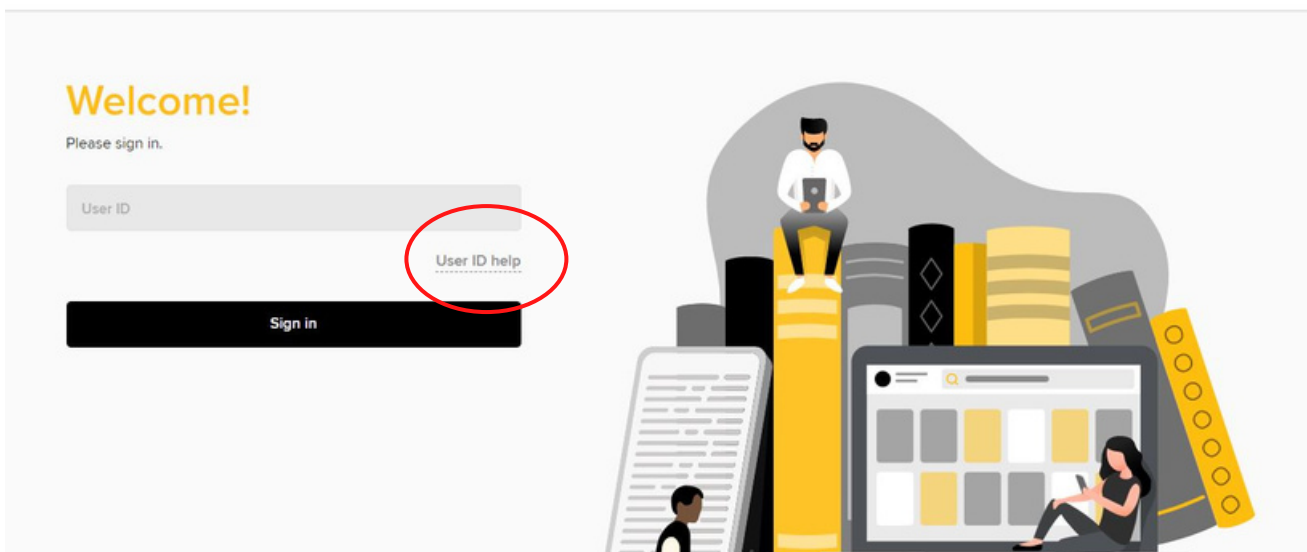
## Candid.



*Candid. Overdrive web page*

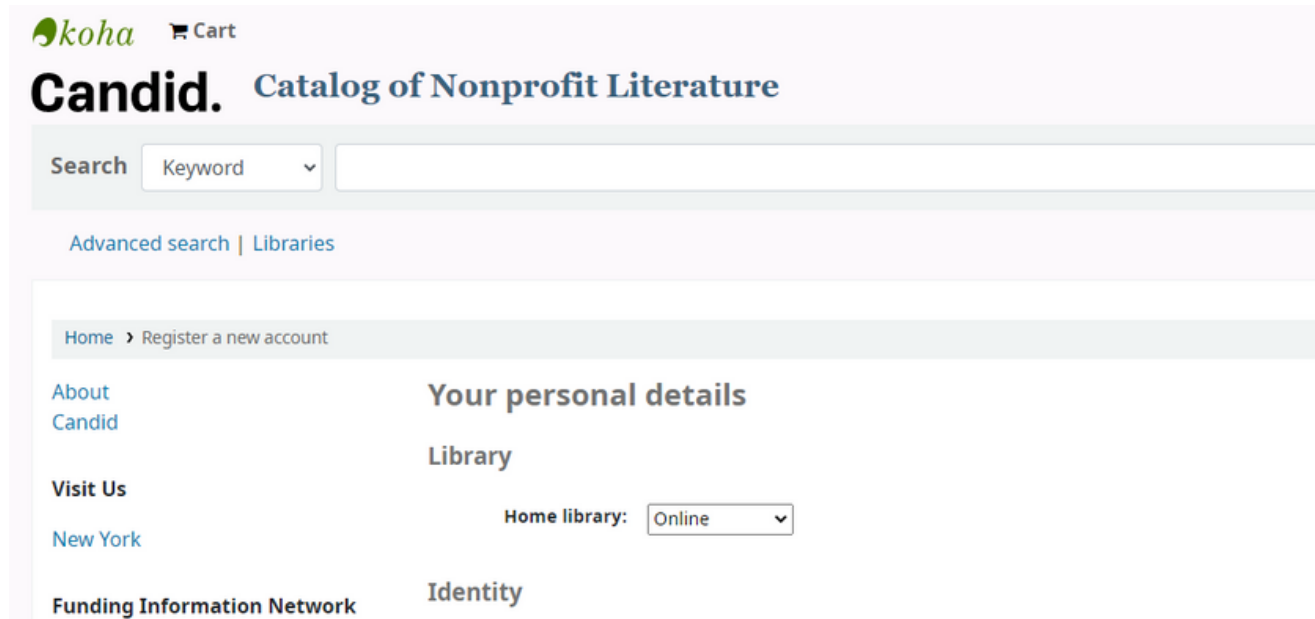
Once you are redirected to the sign in page, you will need to click on 'User ID help' to sign up for a free account.

## Candid.



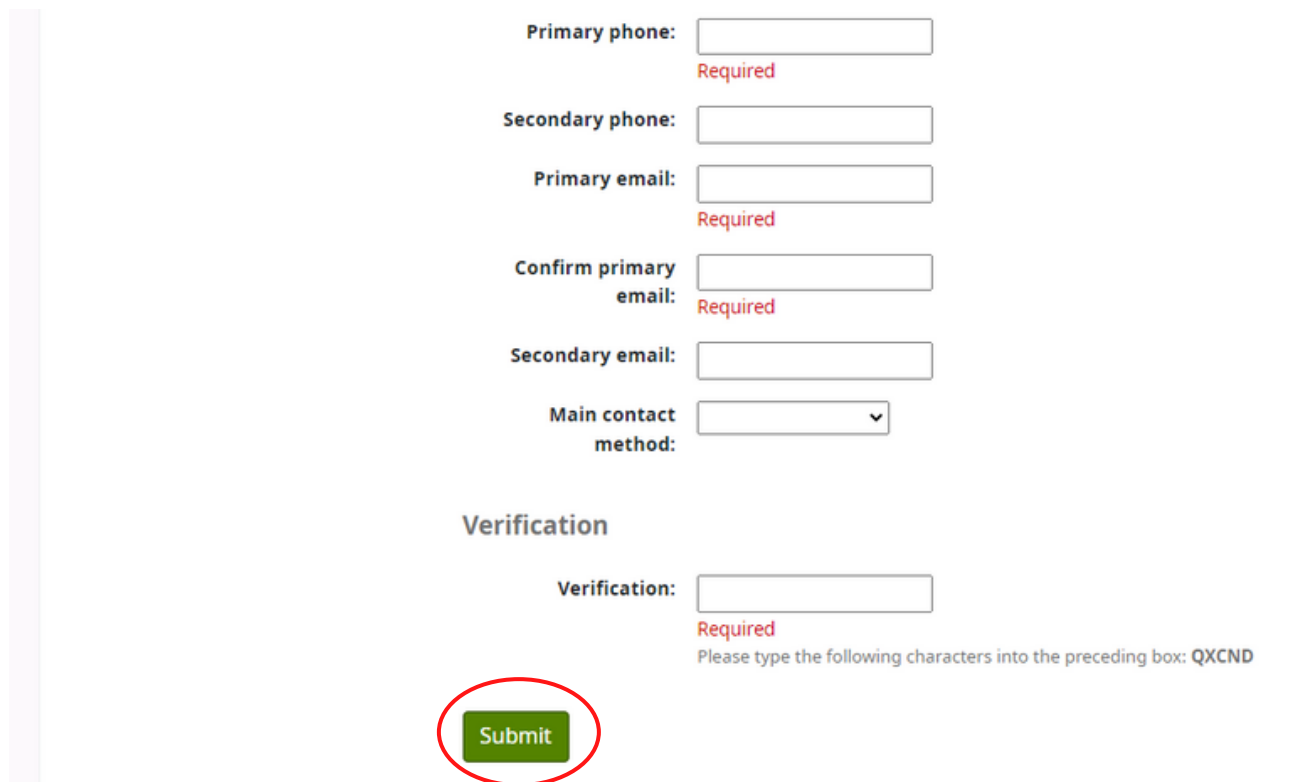
*Overdrive login page and link to click for registration*

The online form will ask for a lot of information, but you are only required to fill out the the fields that are marked as 'Required'. Once you have filled out the application, click the 'Submit' button to send in the application.



The screenshot shows the top portion of the Candid website. At the top left is the Koha logo and a cart icon. The main header reads "Candid. Catalog of Nonprofit Literature". Below this is a search bar with a "Keyword" dropdown and an empty input field. A navigation bar contains "Advanced search" and "Libraries". A breadcrumb trail shows "Home" and "Register a new account". A sidebar on the left lists "About Candid", "Visit Us", "New York", and "Funding Information Network". The main content area is titled "Your personal details" and includes a "Library" section with a "Home library" dropdown set to "Online" and an "Identity" section.

*Registration web page*



This close-up view shows the registration form fields. Each field is followed by the word "Required" in red text. The fields are: "Primary phone:" (text input), "Secondary phone:" (text input), "Primary email:" (text input), "Confirm primary email:" (text input), "Secondary email:" (text input), and "Main contact method:" (dropdown menu). Below these is a "Verification" section with a "Verification:" text input field. A note below the verification field reads "Please type the following characters into the preceding box: QXCND". At the bottom, a green "Submit" button is circled in red.

*Sample of required fields and button for submission*

After submitting the application, you will need to activate your account by clicking on the link sent to your email.

The screenshot shows the top of the Candid website. At the top left is the Koha logo and a cart icon. Below that is the title "Candid. Catalog of Nonprofit Literature". A search bar with a "Keyword" dropdown is visible. Below the search bar are links for "Advanced search" and "Libraries". A breadcrumb trail shows "Home" and "Register a new account". On the left sidebar, there are links for "About Candid", "Visit Us", "New York", and "Funding Information Network". The main content area has a heading "Please confirm your registration" and a blue box containing the text: "A confirmation email will be sent shortly to the email address [email you provided]. Your account will not be activated until you follow the link provided in the confirmation email."

*Confirmation page*

Clicking the link in your email will activate your account. A follow up email will contain your User ID number. **Save this email or write down the User ID where you won't lose it!** You will use this number to sign in to Candid.'s Overdrive online website or through Overdrive's Libby app to check out materials.

The screenshot shows the registration completion page. The breadcrumb trail is "Home" and "Registration complete". The left sidebar is identical to the previous page. The main content area has a heading "Registration complete!" and the text "You have successfully registered your new account." Below that, it says "To borrow eBooks through Overdrive, use the following credentials:". Under "Card number:", there is a blue box containing "[your User ID number]". At the bottom, there is a link to "Send us feedback about the catalog."

*Completion page with User ID/card number*