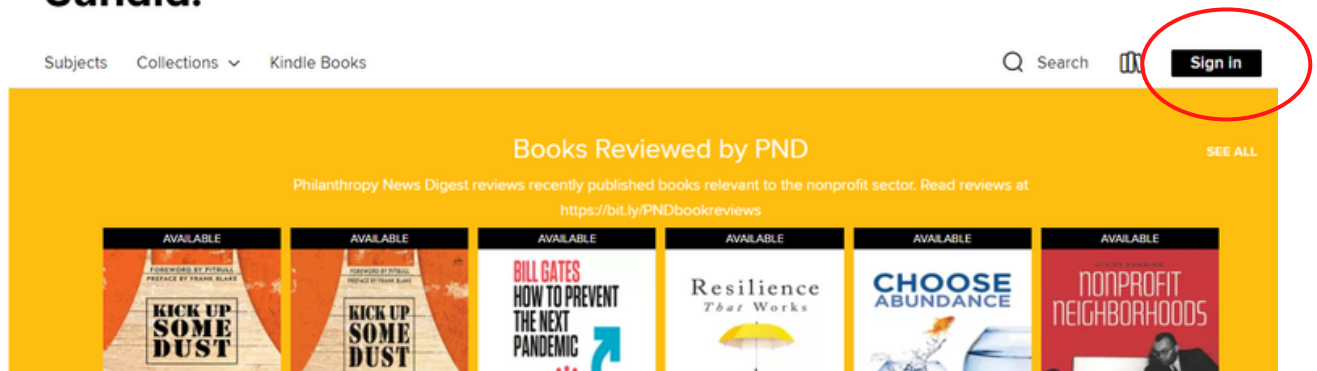# Setting up a patron account on Candid.'s Overdrive

Candid. is an information service that specializes in nonprofits. They have an online library with eBooks and eAudiobooks about nonprofits, grant writing, and other topics that our patrons can check out for free. Unlike with other resources on the Hampton Public Library's website, users will first need to make a User ID on Candid.'s Overdrive page in order to check out items. Note that a valid email is **required** to use this service.

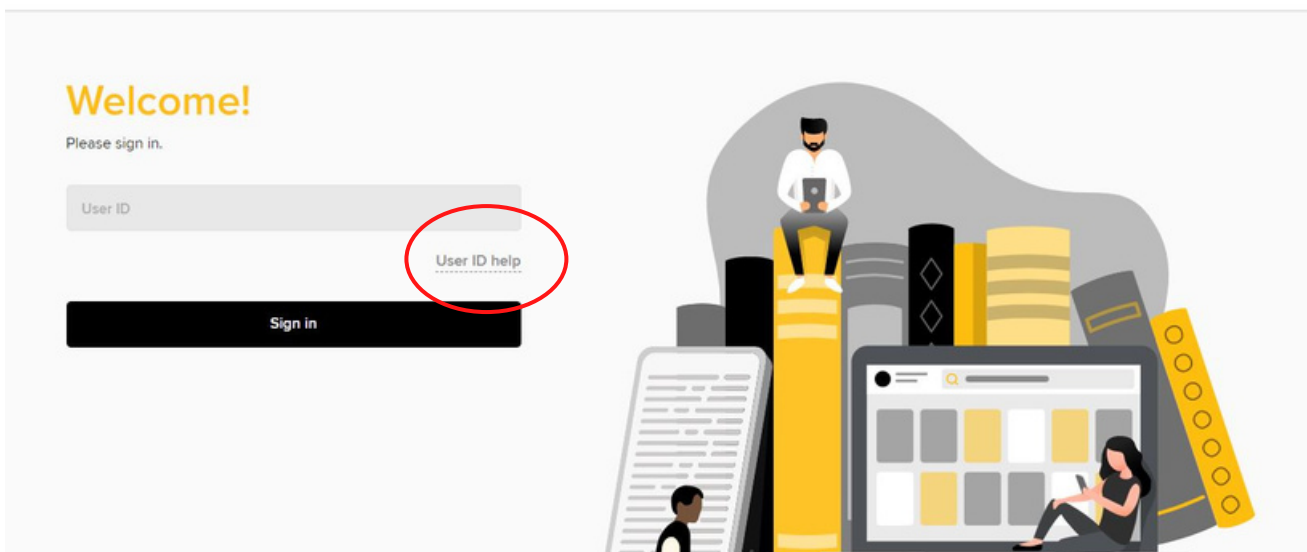Making an account is free and easy to do. On candid.overdrive.com click the sign in button in the top righthand corner.
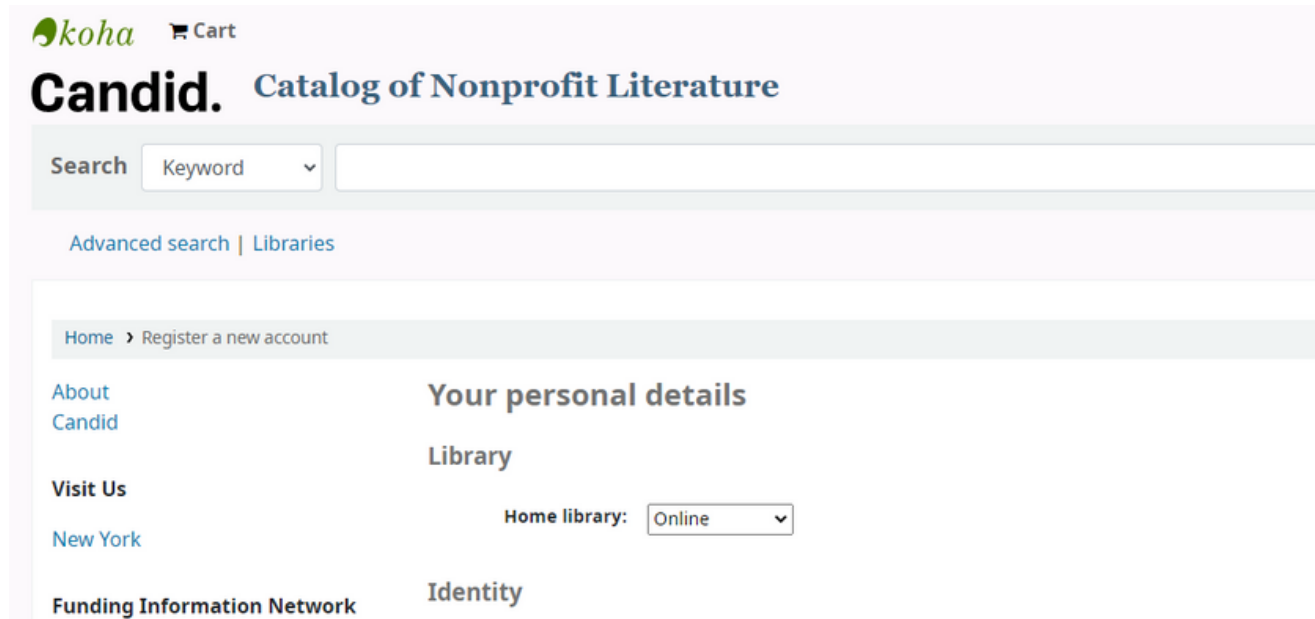

Candid. Overdrive web page

Once you are redirected to the sign in page, you will need to click on 'User ID help' to sign up for a free account.
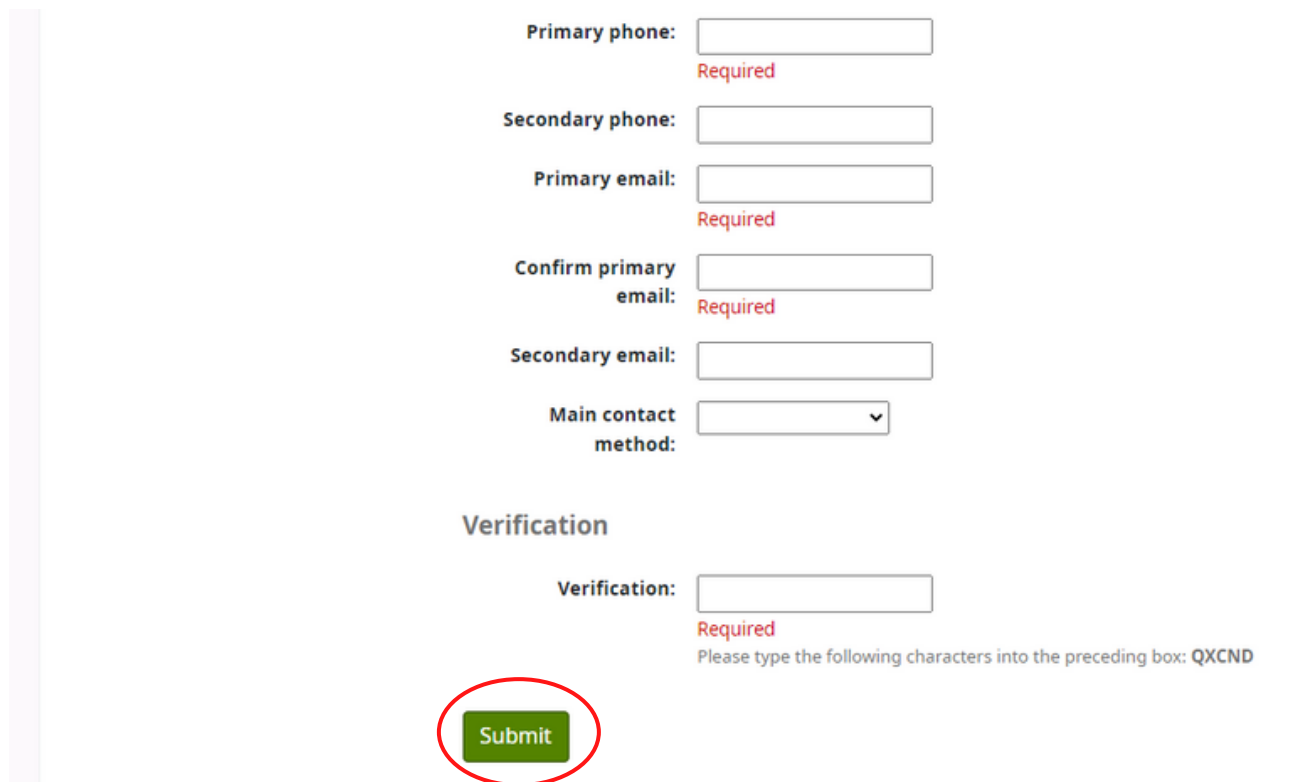

Overdrive login page and link to click for registration

The online form will ask for a lot of information, but you are only required to fill out the the fields that are marked as 'Required'. Once you have filled out the application, click the 'Submit' button to send in the application.

Registration web page

Sample of required fields and button for submission

After submitting the application, you will need to activate your account by clicking on the link sent to your email.

Confirmation page

Clicking the link in your email will activate your account. A follow up email will contain your User ID number. **Save this email or write down the User ID where you won't lose it!** You will use this number to sign in to Candid.'s Overdrive online website or through Overdrive's Libby app to check out materials.

Completion page with User ID/card number