City of Hampton

Coverage for: Individual/Family | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>optimahealth.com</u> or call 1-800-229-1199. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0/individual or \$0/family in-network. \$400/Individual or \$800/family out- of-network	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Most services that require a copayment and preventive care are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Medical: in-network providers \$2,300 individual / \$4,600 family. For out-of-network providers, \$4,600 individual/ \$9,200 family Pharmacy: \$4,000 individual/\$8,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billed</u> charges, healthcare this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See optimahealth.com or call 1-800-229-1199 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a <u>referral</u> .

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$30 copayment per visit	30% coinsurance	none	
If you visit a health	Specialist visit	\$45 copayment per visit	30% coinsurance	none	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	30% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	30% coinsurance	none	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	Pre-authorization required.	
If you need drugs to treat your illness or	Tier 1	\$10 copayment retail \$20 copayment mail order	\$10 copayment retail Not covered mail order		
condition More information about prescription drug	Tier 2	\$30 copayment retail \$60 copayment mail order	\$30 copayment retail Not covered mail order	Your prescription drug benefit is administered by OptumRx. Please call 1-888-543-1369 or visit optumrx.com.	
coverage is available at optumrx.com	Tier 3	\$45 copayment retail \$90 copayment mail order	\$45 copayment retail Not covered mail order		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$100 copayment and 20% coinsurance	30% coinsurance	Pre-authorization required.	
surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	none	
If you need immediate	Emergency room care	\$100 copayment and 20% coinsurance	\$100 copayment and 20% coinsurance	none	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	none	
	<u>Urgent care</u>	\$45 copayment per visit	30% coinsurance	none	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$300 copayment and 20% coinsurance	30% coinsurance	Pre-authorization required.	

^{*} For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Physician/surgeon fees	20% coinsurance	30% coinsurance	none	
If you need mental health, behavioral health, or substance	Outpatient services	\$30 copayment office visits 20% coinsurance other visits	30% coinsurance	Pre-authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation.	
abuse services	Inpatient services	\$300 copayment and 20% coinsurance	30% coinsurance	Pre-authorization required for all inpatient services.	
	Office visits	20% coinsurance	30% coinsurance	Pre-authorization required for prenatal	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	30% coinsurance	services. Cost sharing does not apply to certain preventive services. Maternity care	
	Childbirth/delivery facility services	\$300 copayment and 20% coinsurance	30% coinsurance	may include tests and services described elsewhere in this SBC (i.e. ultrasound).	
	Home health care	No charge	30% coinsurance	Pre-authorization required. 90 visits/plan year	
If you need help	Rehabilitation services	\$30 copayment per visit	30% coinsurance	Pre-authorization required. Combined 30	
recovering or have other special health	Habilitation services	\$30 copayment per visit	30% coinsurance	visits/plan year for PT and OT. Combined 30 visits/plan year for ST.	
needs	Skilled nursing care	No charge	30% coinsurance	Pre-authorization required. 100 visits/plan year	
necus	Durable medical equipment	20% coinsurance	30% coinsurance	Pre-authorization required for single items over \$750, all rental items, and repair and replacement.	
	Hospice services	No charge	30% coinsurance	Pre-authorization required.	
lf	Children's eye exam	Not covered	Not covered	none	
If your child needs	Children's glasses	Not covered	Not covered	none	
dental or eye care	Children's dental check-up	Not covered	Not covered	none	

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at $\underline{\text{optimahealth.com}}$.

Excluded Services & Other Covered Services:

Se	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
•	Acupuncture	•	Glasses	•	Pediatric dental check-up
•	Bariatric surgery	•	Habilitation services	•	Routine eye care (Adult and Child)
•	Cosmetic surgery	•	Hearing aids	•	Routine foot care
•	Dental care (Adult)	•	Long-term care	•	Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic care

- Infertility treatment diagnosis and treatment for underlying medical conditions only
- Non-emergency care when traveling outside the U.S. (under out-of-network benefit)
- Private-duty nursing

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or bureauofinsurance@scc.virginia.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

^{*} For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

^{*} For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	20%
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost \$1

In this example, Peg would pay:

Coat Charina		
Cost Sharing		
Deductibles	\$0	
Copayments	\$310	
Coinsurance	\$2,000	
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is \$2,3		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$45
■ Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$600	
Coinsurance	\$20	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,420	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$45
■ Hospital (facility) coinsurance	20%
Other copayment	\$30

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$800