INCIDENT ACTION PLAN

COVID-19 PANDEMIC

City of Hampton

May 15, 2020
City Manager’s Message

As we continue to respond to the impacts of the novel coronavirus, we are also looking toward the recovery phase of this disaster, any opportunity for building resiliency as part of our recovery efforts and what a “new normal” may look like in the months and years ahead. Just as the novel coronavirus is new to us, the way that we are responding to, and must recover from, this crisis is unique to us and will require an unprecedented degree of innovation and flexibility. While our Emergency Operations Plan provides a useful framework for our recovery efforts and an effective leadership structure for any hazard, the uniqueness and scope of the COVID-19 pandemic calls for a more detailed incident plan which is provided in the following pages. Our planning for this disaster must be highly scalable; we expect to experience waves of impact at a macro level and at a micro level, breakouts of the disease in specific care facilities, neighborhoods, or businesses. Our plan must also operate on a sliding scale. As we have already seen, effective dates of applicable federal and state guidelines and orders are rapidly changing, sometimes with little or no notice. Finally, the plan must contain reset provisions; should we experience another significant wave of infection or outbreak within our city, we must be prepared to quickly reinstitute restrictions and reissue guidelines. While initially restrictions have been mandated at the federal and state levels, this may increasingly become a locally focused event.

To a degree we have never before experienced, we will be operating simultaneously in the Response and Recovery phases of this disaster for some time to come and our roles will overlap significantly. This will certainly place a greater burden on our Executive Management Team and heighten the need for communication in a time that is made more difficult by physical distancing. Understanding that we will each have broad reaching responsibilities, in order to ensure we maintain the appropriate incident command structure, I will continue to spearhead command and coordination related to this event while Assistant City Manager Steven Bond will oversee response efforts and Assistant City Manager Brian DeProfio will oversee recovery efforts. Within this framework, all departments will continue to contribute but it is also necessary that we establish clear command and accountability. Consequently, the following pages establish incident command and department level responsibilities specific to this disaster.

As always, I have utmost confidence in our collective ability to rise to meet the challenge of any situation, to include the COVID-19 pandemic. This incident plan is a very new format for a new and unique hazard. As such, it will be a fluid, changeable document that will work in coordination with the health department, Center for Disease Control, federal and state guidelines to provide the framework and concepts needed to effectively recover from this disaster. A substantial function of this document is to plan for and execute data driven, organized reopening of city facilities, programs and services while supporting the recovery needs of businesses and citizens. The COVID-19 Pandemic Incident Plan will remain in effect until rescinded or incorporated into the City of Hampton Emergency Operations Plan.

Mary Bunting
City Manager

COVID-19 Incident Plan May 15, 2020
COVID-19 INCIDENT COMMAND CHART

EMERGENCY MANAGER

OPERATIONS & LOGISTICS
- Emergency Management Coordinator
- Federal Liaison

FINANCE & PLANNING
- City Attorney
- Public Information

COVID-19 Incident Plan May 15, 2020
Recovery from the COVID-19 pandemic will require a multi-faceted, phased approach. Transition from one phase to another will be dependent upon local trends and outbreaks as well as state and federal orders and guidelines. Current Virginia and federal criteria for phased reopening include:

Criteria for Phased Approach to Reopening and Resuming Normal Activities:

| PHASE I | • Increasing and sustainable supplies of personal protective equipment  
|  | • 14 day downward trend in symptoms  
|  | • 14 day downward trend in positive cases or positive tests as % of total cases  
|  | • Downward trend in hospitalizations  
|  | • Local hospital ability to handle total case load without crisis care (enough hospital beds and intensive care capacity)  
|  | • Robust testing program in place for at-risk healthcare workers, to include antibody testing  
|  | • Governor's Stay At Home Executive Order modified to Safer At Home  
| PHASE II | • The city meets all criteria from Phase I a second time  
|  | • No evidence of a rebound  
| PHASE III | • The city meets all criteria from Phase I a third time  
|  | • No evidence of a rebound  
| NEW NORMAL | • To be determined  

COVID-19 Incident Plan May 15, 2020
City of Hampton COVID-19 Management Team

City Recovery Planning Chart

COVID-19 Incident Plan May 15, 2020
## Phased Community Access at a Glance

<table>
<thead>
<tr>
<th></th>
<th>PREPHASE</th>
<th>PHASE I</th>
<th>PHASE II</th>
<th>PHASE III:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gatherings</td>
<td>≤ 10</td>
<td>≤ 10</td>
<td>≤ 50</td>
<td>No Restriction</td>
</tr>
<tr>
<td>City Buildings</td>
<td>Closed</td>
<td>Closed</td>
<td>Possible Reduced Capacity</td>
<td>OPEN</td>
</tr>
<tr>
<td>Hampton Coliseum &amp; HRCC</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>OPEN</td>
</tr>
<tr>
<td>Libraries</td>
<td>Closed</td>
<td>Closed</td>
<td>Possible Reduced Capacity</td>
<td>OPEN</td>
</tr>
<tr>
<td>Community Centers</td>
<td>Closed</td>
<td>Closed</td>
<td>Possible Reduced Capacity</td>
<td>OPEN</td>
</tr>
<tr>
<td>Recreation and Sports Programs</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
<td>OPEN</td>
</tr>
<tr>
<td>Beaches</td>
<td>Closed</td>
<td>Exercise and Fishing Only</td>
<td>TBD</td>
<td>OPEN</td>
</tr>
<tr>
<td>Playgrounds</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
<td>OPEN</td>
</tr>
<tr>
<td>Schools K-12</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
</tr>
<tr>
<td>Colleges/Universities</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
</tr>
<tr>
<td>Hospital/Nursing Home Visitation</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Restaurants</td>
<td>Delivery and Takeaway ONLY</td>
<td>Outdoor Dining, Delivery, &amp; Takeaway</td>
<td>Possible Reduced Capacity</td>
<td>TBD</td>
</tr>
<tr>
<td>Bars</td>
<td>Closed</td>
<td>Closed</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Gyms</td>
<td>Closed</td>
<td>Outdoor Programs Only</td>
<td>Possible Reduced Capacity</td>
<td>TBD</td>
</tr>
<tr>
<td>Barber Shops/Hair Salons</td>
<td>Closed</td>
<td>Limited Capacity</td>
<td>Possible Reduced Capacity</td>
<td>TBD</td>
</tr>
</tbody>
</table>
PHASE I
Anticipated to start
May 15, 2020

PHASE II
Anticipated to start
June 5, 2020 to June 12, 2020

PHASE III
Anticipated to start
July 6, 2020 to July 20, 2020 or later

NEW NORMAL
Decision to Enter **Phase I - Recovery**

When cleared to do so by modification, expiration or rescission of the Governor’s executive orders and compliance with the guidelines of the, “Opening Up America Again” gating criteria, the City will evaluate local factors to determine if the city is prepared to enter Phase I recovery and to what extent.

The Fire Chief serves as the point of contact for the Virginia Health Department to provide COVID-19 case specific data to the city and he and his staff also work closely with local healthcare systems. As such, the Chief, serving as the Emergency Services Branch Chief, will have primary responsibility for providing COVID-19 epidemiology, healthcare capacity and public health capacity data and trends to city management and for making recommendations on the factors listed in the CDC table below:

**Local factors to Consider for Determining Mitigation Strategies:**

<table>
<thead>
<tr>
<th>Factor</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epidemiology</td>
<td>• Level of community transmission&lt;br&gt;• Number and type of outbreaks (e.g., nursing homes, etc.,)&lt;br&gt;• Impact any outbreaks on delivery of healthcare or other critical infrastructure or services&lt;br&gt;• Epidemiology in surrounding jurisdictions</td>
</tr>
<tr>
<td>Community Characteristics</td>
<td>• Size of community and population density&lt;br&gt;• Level of community engagement/support&lt;br&gt;• Size and characteristics of vulnerable populations&lt;br&gt;• Access to healthcare&lt;br&gt;• Transportation (e.g., public, walking)&lt;br&gt;• Planned large events&lt;br&gt;• Relationship of community to other communities (e.g., transportation hub, tourist destination, etc.)</td>
</tr>
<tr>
<td>Healthcare Capacity</td>
<td>• Healthcare workforce&lt;br&gt;• Number of healthcare facilities&lt;br&gt;• Testing capacity&lt;br&gt;• Intensive care capacity&lt;br&gt;• Availability of personal protective equipment (PPE)</td>
</tr>
<tr>
<td>Public Health Capacity</td>
<td>• Public health workforce and availability of resources to implement strategies&lt;br&gt;• Available support from other state/local government agencies and partner organizations</td>
</tr>
</tbody>
</table>
PAUSE STOP PLAN: Initiating and Navigating the Phases

The decision to enter each phase of recovery and to begin reopening efforts will be made in a manner that facilitates deliberate, gradual steps to prevent regression. However, it is critical that plans are in place to reintroduce restrictions should a significant outbreak occur, trends in positive cases unexpectedly rise, healthcare system or public health capacities spike, or personal protective equipment supplies be deemed inadequate.

The City Attorney and her staff will research, develop, and maintain templates for any emergency orders that could be needed to take action at a local level to properly manage and address local conditions.
As the city continues response efforts related to the COVID-19 pandemic and initiates the first phase of recovery, the following actions and planning considerations should be addressed. Although lead departments are denoted in the Incident Command Chart, this work will require the full effort of the Executive Management Team. Each action/guideline is followed by the planning and implementation activities that should be undertaken or considered by each department. This information is not all inclusive. As departments undertake expanded planning, information should be funneled back for inclusion in this document.

**PHASE I: Actions by INDIVIDUAL**

- All vulnerable individuals (defined by CDC as: elderly and those with serious underlying health conditions such as high blood pressure, chronic lung disease, diabetes, obesity, asthma, and those whose immune system is compromised such as by chemotherapy for cancer and other conditions requiring such therapy), should continue to shelter in place.
- Members of households with vulnerable individuals should be aware that returning to work or other public places may increase the risk of bringing the virus back home and may necessitate isolation from vulnerable residents.
- Virginia residents will no longer be required to stay at home, but will be encouraged to stay at home, whenever possible, where it is safer.
- When in public areas (e.g., parks, recreation areas, shopping areas), all individuals should maximize physical distance from others. A minimum of six feet of distance from others is recommended.
- Social gatherings of more than 10 people are not allowed.
- Avoid non-essential travel and adhere to CDC guidelines regarding isolation following essential travel.
- Easing of restrictions increases risk and should prompt increased commitment to:
  - Frequent hand washing with soap and water, for at least 20 seconds, or use of hand sanitizer, especially after touching commonly used items or surfaces.
  - Avoid touching your face.
  - Sneeze or cough into the inside of your elbow, or into a tissue and immediately throw it away and wash hands.
  - Disinfect frequently used items and surfaces as much as possible.
  - Strongly consider using face coverings while in public, and particularly when using mass transit.
  - Do not go to work or school if you feel sick – contact and follow the advice of your healthcare provider.
PHASE I: Actions by EMPLOYER

☑ Continue teleworking, and other measures, to the greatest degree possible to maximize physical distancing.
☑ Establish policies and practices for physical distancing between co-workers and between members of the public.
☑ Provide clear communication and signage for physical distancing in areas where individuals may congregate, especially at entrances, in seating areas, and in check-out lines.
☑ Limit the occupancy of physical spaces to ensure that adequate physical distancing may be maintained.
☑ Limit in-person meetings, trade shows, conferences, training or other gatherings.
☑ When in-person meetings need to occur, keep meetings as short as possible, limit the number of employees in attendance, and use physical distancing practices.
☑ Encourage employees to stay home when sick and do not allow symptomatic employees to return to the workplace until cleared by a medical provider.
☑ Continue to restrict employee travel.
☑ Strongly encourage employees and customers to wear face coverings.
☑ Where teleworking is not possible, temporarily stagger workstations to ensure six feet of separation between co-workers and between members of the public.
☑ Where six feet of physical distance is not possible in a given business setting, continue to provide face coverings to employees and strongly encourage use.
☑ Each department is responsible for routine cleaning and disinfection of high contact areas and hard surfaces in their work areas, including check out stations and payment pads, store entrance push/pull pads, door knobs/handles, dining tables/chairs, light switches, handrails, restrooms, floors, and equipment.
☑ For high contact areas, routinely disinfect surfaces at least every 2 hours. Certain surfaces and objects in public spaces, such as shopping carts and point of sale keypads, should be cleaned and disinfected before each use.
☑ To the extent tools or equipment must be shared, provide access to and instruct workers to use an EPA-approved disinfectant to clean items before and after use.
☑ Provide a place for employees and customers to wash hands with soap and water, or provide alcohol-based hand sanitizers containing at least 60% alcohol.
☑ When developing staff schedules, implement additional short breaks to increase the frequency with which staff can wash hands with soap and water. Alternatively, consider providing alcohol-based hand sanitizers with at least 60% alcohol so that workers can frequently sanitize their hands.
☑ Provide best hygiene practices to employees on a regular basis, including washing hands often with soap and water for at least 20 seconds and practicing respiratory etiquette protocols.
☑ Continue to afford liberal leave for vulnerable employees and those with child care needs.
PHASE I: City Planning and Action Items

• All Emergency Management Team members and supervisors will review and ensure compliance with Phase I state and federal guidelines for employers as outlined above.
• The City will continue to keep city buildings closed to the public through Phase I.
• Where possible, departments will schedule appointments and institute distance queuing to prevent citizens standing in lines, or having a need to enter buildings (e.g., curbside delivery of books, reports, etc., schedule appointments and notify citizens by cell phone of when to enter the building or meet someone outside).
• Emergency Management Team members and supervisors will review city, currently in use, and field work environments to ensure:
  o Signage is in place at entrances to city buildings instructing employees who are ill to not report to work.
  o Protective equipment is available and being utilized where appropriate.
  o Temperature check station equipment and supplies are in place, cleaned and adequately stocked.
  o Physical distancing is practiced whenever possible.
  o Proper sanitation is maintained.
  o High traffic, shared use vehicles, and common areas are disinfected.
• Employees who are ill will not report to work and will follow departmental procedures for reporting off work.
• Employees that experience symptoms that could be related to COVID-19 as defined by the CDC: https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html or that are directly exposed to a person who has tested positive for COVID-19 or that are exposed to a person experiencing symptoms that could be associated with COVID-19, will contact their supervisor for guidance before reporting to the workplace.
• The city has COVID-19 related written policies. When notified of an employee who tests positive, had symptoms possibly related to COVID-19 or possible exposure to COVID-19, or who asks for accommodation due to vulnerability, supervisors will review current policies and will coordinate with Human Resources prior to providing employees guidance.
• Prior to a shift and on days employees are scheduled to work, departments will ensure employees self-screen, or are screened, for temperature and questioning in accordance with the VDH Interim Guidance for COVID-19 Daily Screening of Employees. If an employee records a temperature of 100.4 or greater or answers any of the COVID-19 Screening Protocol: Survey for employee self-administration questions in the affirmative, he or she will immediately notify his or her supervisor to obtain further guidance before starting work.
• Where possible, departments will continue to use, and even expand, teleworking and where teleworking is not possible, will implement staggered shifts for work periods and break periods.
and should consider cohort scheduling where employees consistently work with employees in the same group.

- Supervisors will limit the number of employees in break rooms and stagger breaks to discourage gatherings.
- In lieu of meetings or pre-shift briefings, where possible supervisors will utilize sign boards and digital means to disseminate information.
- Affected departments will plan as necessary to be prepared to open a secured entrance, sanitizing station and disinfecting schedule at Rupert Sargent if opening of DMV Select is mandated at any point while City buildings remain closed to the public.
- The City will continue to restrict access to public beaches, parks and outdoor recreation facilities to only exercise and fishing, consistent with physical distancing.
- The City will continue to keep playgrounds and other areas with commonly touched surfaces closed to the public.
- City crews, or contractors, will thoroughly clean and disinfect any restrooms, benches, railings and other publicly accessible areas at city beaches, parks and outdoor recreation facilities.
- Frequent courtesy patrols of parks and outdoor recreation areas will be conducted to remind citizens of the importance of physical distancing and to afford early alerting to law enforcement of developing problems. Underutilized city employees displaced from work places may be used to aid in this effort.
- Departments will not allow scheduling of city facilities or properties for social gatherings or events of greater than 10 persons.
- The city has provided reusable cloth face coverings for all city employees.
- Public Safety first responders have also been issued cloth face coverings for use in shared work areas and during routine public contact; however, these face coverings are not a replacement for issued PPE, which should continue to be used as directed by departmental guidance.
- Departments will strongly encourage employees to wear face coverings in common areas, shared work areas, and elevators of city buildings.
- The City will continue to prepare and disseminate messaging to city employees regarding changes prompted by transition to Phase I as well as additional guidelines as they are developed.
- Public messaging will continue to be developed and issued emphasizing that transition to Phase I does not change city building closures and restricted activities.
- Public messaging will occur across all available platforms to ensure that messages reach a mass audience.
- The City will monitor for changes in guidance at local, state, or federal levels and modify or reissue messages as necessary.
- Measures will be taken to disseminate messaging to homeless and otherwise disadvantaged or vulnerable individuals that may not have access to media sources.
- Departments will continue to research and make information available to homeless and other vulnerable populations on resources to aid individuals in complying with Phase I recommendations (e.g., availability of shelter, face coverings, sanitization supplies).
- Research will be conducted and information made available to Hampton citizens concerning:
- Availability of financial support programs and services.
- Availability of nutrition support services.
- Tools will be developed to reach disadvantaged and vulnerable individuals to assess the scope and severity of existing and projected needs and to match the need with existing volunteer efforts.
- Departments will support Health Department and Healthcare System screening and testing sites.
- The City will encourage testing site placement and access considerations for vulnerable populations to include older individuals, lower income individuals, and racial minorities.
- Based on testing availability, the City will evaluate the need to test city employees (to identify asymptomatic and/or antibody testing) and develop protocols for testing.
- Departments will continue planning efforts to support the potential need for healthcare system surge capacities.
- Awareness should be maintained that announcement of easing of any restrictions may encourage citizens to attempt to access public beaches, parks, and recreation areas – especially as warmer weather is occurring.
- Departments will restrict the number of vehicle and pedestrian access points to large sites such as beaches and piers (especially on weekends) to prevent large groups from gathering that would then be difficult to disperse.
- Physical barriers and visual cues (e.g., grids) will be installed at beaches, boardwalks, piers, etc., to help maintain physical distancing.
- If, during Phase I, departments provide or participate in any outdoor exercise or fitness activities (as approved by city management), the department will ensure that all guidelines and practices outlined in the Virginia Forward – Phase I One – Business Sector Guidelines: https://www.governor.virginia.gov/media/governorvirginiagov/governor-of-virginia/pdf/Virginia-Forward-Phase-One-Business-Sector-Guidelines.pdf.
- Public Works will evaluate the effectiveness of existing signage and upgrade as needed.
- All departments should continue to monitor evolving conditions and to develop new, and expand existing, plans to address issues such as: food or other supply shortages and associated implications; protests surrounding COVID-19 related restrictions.
- The Office of Emergency Management will file the grant application with FEMA for Public Assistance related to COVID-19 expenditures.
- All departments will continue collecting data related to COVID-19 related purchases and other expenditures eligible for cost recovery, and to submit to the Office of Emergency Management as quickly as possible.
- Departments will maintain data on any funding, PPE supplies, or other goods provided by VDEM or other agencies, and any volunteer donations, for tracking to avoid duplication of benefits when requesting reimbursement from FEMA.
- The City will provide messaging to business owners with links to state guidance on requirements for reopening during Phase I.
- Departments will assist businesses to leverage information on available COVID-19 related financial support funds and programs.
Departments will assist businesses in planning for further easing of restrictions in Phase II.

At department level, develop plans for returning employees to work places in Phases II and III; identify means of maintaining physical distancing and any recommended changes (e.g., long-term continuation of teleworking, changes to work hours, work sites, rearrangement of office spaces) to continue physical distancing (i.e., begin to define new normal).

PAUSE STOP PLAN: CITY’S PHASE I ACTIVITIES

1. Be prepared for sudden changes; easing of restrictions may be halted, or even rolled back, if localized outbreaks occur, if trends in total cases shift, or healthcare systems become overwhelmed or under supplied.
2. Have emergency messaging plans in place and templates predesigned.
3. Have plans to reach individuals and neighborhoods that may have limited or no access to mainstream media sources.
4. In the event of outbreaks, further increase teleworking and/or change in work schedules/work sites to increase physical distancing and further protect the workforce.
5. Strongly encourage and post signage promoting the wearing of face coverings in shared work spaces and for any public interaction in the field.
6. Ensure that temperature monitoring and medical screening questions for all shared work spaces is in place and is consistently being utilized by employees.
**PHASE II: Actions by INDIVIDUAL**

 ✓ All vulnerable individuals (defined by CDC as: elderly and those with serious underlying health conditions such as high blood pressure, chronic lung disease, diabetes, obesity, asthma, and those whose immune system is compromised such as by chemotherapy for cancer and other conditions requiring such therapy), should continue to shelter in place.

 ✓ Members of households with vulnerable individuals should be aware that returning to work or other public places may increase the risk of bringing the virus back home and may necessitate isolation from vulnerable residents.

 ✓ No social gatherings of greater than 50 individuals.

 ✓ Continued physical distancing.

 ✓ Wearing of face coverings in public is still recommended.

**PHASE II: Actions by EMPLOYER**

 ✓ Continue to encourage telework whenever possible and feasible with business operations.

 ✓ Close common areas where personnel are likely to congregate and interact, or enforce moderate physical distancing protocols.

 ✓ Strongly consider special accommodations for personnel who are members of a vulnerable population.

 ✓ Expect further easing of restrictions on businesses (to be better defined when state guidelines are developed).

**PHASE II: City Planning and Action Items**

 - Begin phased reopening of city buildings.
 - Limit gatherings, in city buildings (e.g., meetings, conferences, etc.) to a maximum number of 50 individuals.
 - Install clear splash guards in city buildings at public service counters.
 - Conduct thorough initial cleaning of buildings, especially water systems (e.g., water fountains, bottle fillers) that may have been dormant and become a potential source of Legionnaire’s and other water related illnesses, prior to opening.
 - Consider phased opening (e.g., a library at a time, or rotating days open) and/or restricted hours in order to properly disinfect buildings during off hours and to identify and resolve any challenges before opening all facilities.
 - Continue to schedule appointments and institute distance queuing to prevent citizens standing in lines, or having a need to enter buildings (e.g., curbside delivery of books, reports, etc.).
appointments scheduled and citizens notified by cell phone of when to enter the building or meet someone outside) to promote physical distancing.

- Schedule regular, thorough cleaning and disinfection of city buildings open to the public, especially restrooms and other common areas.
- Departments will have necessary cleaning and disinfecting supplies available and will coordinate with Public Works and Emergency Management to address any resource needs.
- If required, restrict hours or days that buildings are open to facilitate cleaning and disinfecting.
- Provide signage at entrances to city facilities detailing any restrictions in days open, hours of operation, or limitations on available services.
- Provide sanitation stations at entrances to each city building and as supplies allow, at elevators and public service counters.
- Provide signage at entrances to city buildings reminding customers of the need for physical distancing and encouraging good personal hygiene and the wearing of face coverings.
- Remove and space seating apart, or rope off seating in city buildings to promote physical distancing.
- Obtain, through volunteer organizations, or purchase, face coverings (individually packaged) to provide to individuals without access to this resource (e.g., at libraries for homeless, etc.).
- Develop plan for addressing the needs of vulnerable employees (as defined by the CDC), to the maximum extent practicable.
- Closely monitor and assist planning efforts for outbreaks involving congregate care facilities and the homeless.
- Support programs and initiatives to continue to combat food insecurity.
- Continue to close non-essential (e.g., recreation) facilities and programs that are geared to vulnerable individuals in order to encourage those individuals to continue to shelter at home.
- Provide information and links to businesses to maximize participation in stimulus, loan, and grant funding.
- Serve as a resource to businesses for links to guidelines, best practices, and continuity of operations planning.
- Encourage safety and wellness of employees and customers in all workplaces.
- Support Health Department and Healthcare System screening and testing sites.
- Encourage testing site placement and access considerations for vulnerable populations to include older individuals, lower income individuals, and racial minorities.
- Continue planning efforts to support the potential need for Healthcare System surge capacities.
- Validate department submissions for COVID-19 related costs and ensure that duplication of benefits across multiple federal funding sources does not occur.
- File initial FEMA reimbursement requests to start the flow of funding into the city.
- Continue to track all costs and donated supplies.
- Further refine plans for returning employees to the workplace in Phase III.
- The City will continue to prepare and disseminate messaging to city employees regarding changes prompted by transition to Phase II as well as additional guidelines as they are developed.
Public messaging will continue to be developed and issued emphasizing that transition to Phase II is an incremental easing of restrictions.

**PAUSE STOP PLAN: CITY’S PHASE II ACTIVITIES**

1. Be prepared for sudden changes; easing of restrictions may be halted, or even rolled back, if localized outbreaks occur, if trends in total cases shift, or healthcare systems become overwhelmed or under supplied.
2. Have emergency messaging plans in place and templates predesigned.
3. Have plans to reach individuals and neighborhoods that may have limited or no access to mainstream media sources.
4. Be prepared to return to Phase I level restrictions/guidelines.
5. Maintain signage and plans for use in the event that city facilities must be closed again.
**PHASE III: Actions by INDIVIDUALS**

- Vulnerable individuals should be advised that they are safer at home and may want to avoid social settings where physical distancing is not practicable.
- Although restrictions will be removed from the size of gatherings and capacities at businesses, all individuals should limit time spent in crowded environments.

**PHASE III: Actions by EMPLOYERS**

- Resume unrestricted staffing of work sites.
- Determine the level of accommodation possible for vulnerable employees and develop or modify policies as needed.
- Limited physical distancing protocols should be left in place for the foreseeable future.

**PHASE III: City Planning and Action Items**

- Evaluate the effectiveness of planning and action items from previous phases and make adjustments as warranted.
- Continue to support Health Department and healthcare testing sites.
- Support vaccination and vaccine dispensing sites as such are developed.
- Evaluate levels of needed supplies and equipment, plan for long-term need, potential for repeated waves of infection or seasonal recurrence.
- Plan for future equipment and supply shortages.
- Maximize use of stimulus, Public Assistance, CDBG and other available funding to support city, citizen, and business recovery.
- Plan for availability of mitigation funding associated with this disaster and how that funding could be used to make the city more resilient to this type of disaster.
- Identify projects and prepare mitigation grant applications.
- Continue to prepare and submit applications for FEMA reimbursement.
- The City will continue proactive messaging with employees, residents, businesses and visitors.
PAUSE 🔄 STOP 🚪 PLAN: CITY’S PHASE III ACTIVITIES

1. Be prepared to return to either of the previous phases of recovery should additional waves or outbreaks occur.
2. Be prepared for the possibility of overlapping disasters to include hurricane, severe weather, or even a different virus.