

HAMPTON VA

NEWS RELEASE

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City earns national honors for fleet, budget and digital communication

Jan. 15, 2015 – Hampton City Council presented national awards to three city operations at its Jan. 14, 2015, meeting.

The city's fleet services department was named the 17th best fleet operation in North America by Governing Magazine. The department, which manages and services the city's cars and trucks, was singled out for its "uses of technology, accountability, pricing, customer service, innovation, efficiency, and continuous improvements," noted judges. The award also noted the department's "reflection of the culture of public service."

Awards were given to the top 100 most efficient fleet operations of the more than 38,000 public fleet departments in North America. In addition, the department earned the Blue Seal of Excellence from the National Institute for Automotive Service Excellence for the training level of certified technicians.

The city's budget department has earned the Distinguished Budget Presentation Award for the current fiscal year. It is the 16th time that Hampton's budget has earned the honor. To win the award from the Government Finance Officers Association, a public budget has to earn high marks in four categories: a policy document, an operations guide, a financial plan and a communications device.

Reviewers cited the Hampton budget for the outstanding city manager's message, which explained "the financial challenges facing the City including not only economic but legislative issues." Reviewers also praised the city for using performance measures that include outcome metrics as well as effectiveness/efficiency measures.

The city was also presented with its award for being named one of the 2014 Digital Cities. The award is for the use of technology in operating efficiencies, realizing strategic objectives, innovative or creative solutions or approaches, effective collaboration and transparency measures. The award was presented to the city's Marketing and Information Technology departments. This is the 13th time the city has won the award.

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