

Local Social Services Advisory Board Meeting Minutes
Tuesday, March 21, 2017
Hampton, Virginia

Members Present: Keisha Samuels, Ideluia P. Sawyers, Dr. Jean Braxton, Vickie Williams and Wanda Rogers

Guests Present: Terri Phillips, Training and Information Technology Manager

Regrets: Ann Cherry, Phillip Trana, and Doug Perry

Welcome: Wanda E. Rogers convened the meeting at 4:05 p.m.
Wanda E. Rogers welcomed two new board members: Keisha Samuels and Ideluia P. Sawyers

Review of Minutes:
Motion was made, seconded and carried to accept the minutes of the November 15, 2016 meeting as distributed.

I. NEW BUSINESS:

A. Election of New Chair

The Local Social Services Board may decide at the next meeting who they plan to recommend as the next Chair.

B. Harmony and Upgraded Telephone System – Terri Phillips

The Training and Information Technology Manager briefed the LSSAB members about the new enhancements that the Hampton Department of Human Services has made to include a Harmony, a new web-based system, and upgraded telephone system.

C. Encampment near Senior Apartments on West Queen Street

The HDHS Director discussed the encampment near the Senior Apartments on West Queen Street. The people at this encampment are there by choice and are not homeless. The Property Owner will not allow HDHS or the Hampton Police Department on his property and he has posted keep out signage.

HDHS provides housing services to the homeless population designed to move individuals to permanent housing versus temporary housing. HDHS has been successful with housing individuals who are verifiably homeless. The City of Hampton is an active part of The Greater Virginia Peninsula Homeless Consortium, which works to prevent homelessness on the Virginia Peninsula. HDHS conducts street outreach and regularly canvasses the City to look for individuals who are homeless. HDHS has discovered a considerable number of panhandlers who refuse services

HDHS will explore the “tent” concern by Magruder Boulevard when they conduct another street outreach.

The HDHS Director distributed cards to the LSSAB members to give to people who are homeless and HDHS will provide services.

D. Citizen Satisfaction Survey of 2016

The HDHS Director distributed and discussed a memorandum regarding the Citizen Satisfaction Survey of 2016.

There being no further business, the meeting was adjourned at 5:15 p.m.